

Submitted To Community Safety -
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Law & Community Safety

2007 Achievements

2008 Priorities



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Overview

The Law & Community Safety Department was created in May, 2006 to better coordinate the community safety services provided to the public. The Department brings together the City's public safety providers, along with sections responsible for legal and regulatory matters. The City's primary community safety providers are Police (RCMP), Fire-Rescue, Emergency Programs and Community Bylaws.

Community Safety services are delivered using a partnership and team-based model. This integrated team approach to service delivery improves direct communications and maximizes opportunities to work closely together through joint programs and services. In 2007, there are several examples of partnerships with other agencies to develop innovative programs and provide services – the Electrical and Fire Safety Inspection Program, the pilot Automated External Defibrillators Program in Minoru Ice Arena, Council's funding of Touchstone's Restorative Justice Program, Community Bylaw's Violation Adjudication System and the Richmond Animal Protection Society awarded management of the City's animal shelter.

2007 represents the first full year functioning as a Department under the direction of a General Manager. During the latter half of 2006 and into 2007 the Department underwent a period of capacity building, as well as addressing critical issues. Several essential management positions needed to be created and/or filled, the organizational culture in some areas of the Department was lacking, the relationship with our policing partner required close examination and a long term direction needed to be established to bring together the different components of the Department into one cohesive team. In addition, new facilities were in various stages of planning or construction.

Several management positions in Fire, including a new Fire-Rescue Deputy Chief position, were created and filled. Two new manager positions were created to fill gaps in the financial and administrative functions of Law & Community Safety, for which we are currently recruiting candidates.

Two new fire halls, Sea Island and Hamilton, were completed, as well as major renovations to Fire Hall #6. Planning is underway for Bridgeport Fire Hall with construction to begin in 2009, space planning was carried out for the Main Fire Hall and the Public Safety Building, and the RCMP are in discussion with various partners for a Community Police Station on the Canada Line, YVR and in Hamilton.

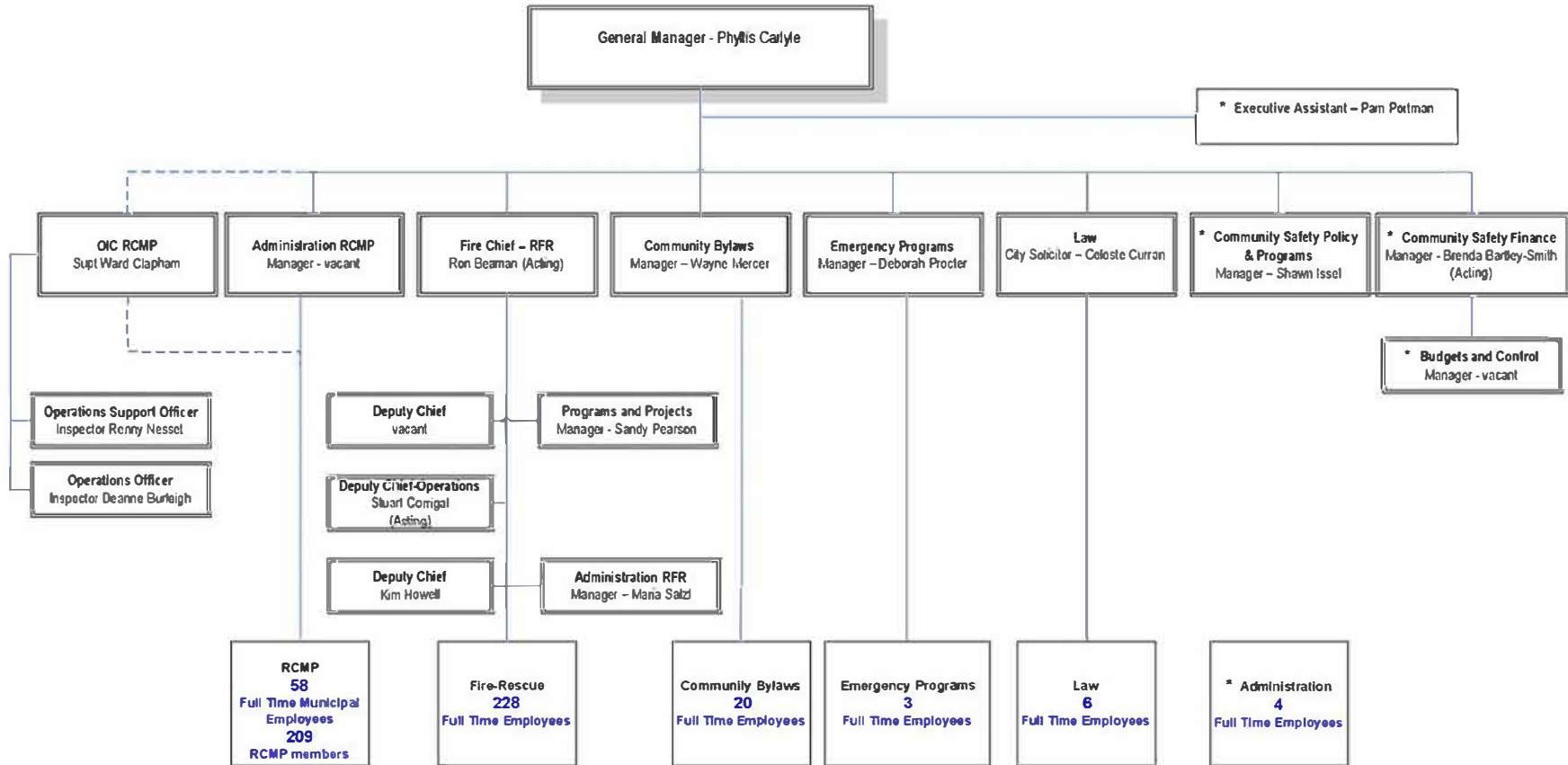
Several Emergency Preparedness Plans – the Emergency Management Plan, Emergency Information Plan, and Richmond Extreme Weather Response Plan; and Fire-Rescue's Strategic Plan were completed.



The management team is leading the development of a Law & Community Safety three year long term plan and input on the plan is being sought from all staff in the Department. This plan will be completed early in 2008. The accomplishments from the past year and well-thought out future planning will position the Department for continued improvement.

Phyllis L. Carlyle
General Manager, Law & Community Safety

Law & Community Safety



Fire-Rescue Division

2007 Achievements



- **Organizational Culture.** Fire-Rescue is committed to increasing its diversity and has pursued a number of initiatives in 2007:
 - Hired 20 new firefighters, increasing Fire-Rescue's diversity with seven visible minority and two female fire fighters;
 - The City of Richmond's application to the British Columbia Human Rights Tribunal for a special program to allow the City to preferentially recruit and hire women and visible minority fire fighters was approved;
 - Conducted a student Outreach initiative that saw two Richmond female students aged 14-17 gain insights into Fire-Rescue's services as a possible future career opportunity. *"After having a glimpse into the world of Fire-Rescue, I will seriously look into this field and consider emergency services as one of my career choices";*
 - Developed a Junior Fire Fighter Challenge obstacle course to introduce a diverse group of children to the fire services. The course is being used in community events.
- **Fire Facilities and Equipment.** Having modern well-maintained facilities and equipment is an important element in preserving public confidence in Fire-Rescue's services and increases the public's sense of safety and security. The level of modern facilities and equipment that Fire-Rescue has been provided is a continued source of pride for Fire-Rescue personnel. The following facilities and equipment activities were completed in 2007:
 - Public opening of the Sea Island and Hamilton Fire Halls which saw hundreds of community residents attending the opening ceremonies and participating in the many interesting and fun activities;
 - Richmond's Sea Island and Hamilton Fire Halls receive honorable mention at the esteemed Energy Awards. These fire halls were built to LEED Gold, exceeding nationally set sustainable high performance building standards;
 - The Hamilton Fire Hall was featured in the Fall 2007 issue of Architecture BC for the building's Environmental Stewardship and featured in October on the National weather network broadcast. It also received the FIERO (Fire Industry Equipment Research Organization) 2007 top honors for the Fire Station Design;
 - Operational continuity plan developed for the Shellmont Fire Hall with construction underway in the spring of 2008;
 - Seismic assessment completed for the Steveston Fire Hall, which identified the need to replace the fire hall;



- o Location of the new Bridgeport Fire hall is determined and the land purchased. Discussions underway with BCAS on a possible combined facility. Construction is planned for early 2009;
- o Completed gender and privacy renovations to fire halls;
- o Completed and occupied new offices, which house the Fire Prevention and Community Relations offices;
- o Secured a decontamination trailer and equipment in partnership with Vancouver / Richmond Coastal Health Authority;
- o Acquired and placed in-service a new Rescue vehicle.
- **Safety Programs and Initiatives.** An important goal is to introduce new programs which anticipate community needs, enhance the safety and security of the community, and encourage Fire-Rescue to deliver services through community partnerships, alliances, and effective working relationships. The following safety programs/initiatives were delivered in 2007:
 - o Developed, trained and implemented an Electrical and Fire Safety Inspection Program which launched August 2007. During the first five months, 106 inspections were conducted, with 60 exhibiting evidence of grow ops. The program involves working with partners such as the RCMP, BC Safety Authority, BC Hydro, and the City's Building Approvals, Community Bylaws and Financial Services Divisions;
 - o Richmond Fire-Rescue with Arena Services staff developed a trial Automated External Defibrillators (AED) Program in Minoru Ice arena to provide enhanced safety for users;
 - o Provided "Getting to Know Fire" training session to Kindergarten and Grade 3 students in cooperation with Richmond's School District. Since its inception over 3,000 children have been through the session;
 - o Confirmed commitment to the MethWatch program in over 800 businesses;
 - o Fire Safety visits conducted with seniors groups in churches and condominiums;
 - o Successfully persuaded 3 hotels to retrofit with sprinkler systems (Best Western Richmond Inn, Sandman Inn, and River Inn). Retrofit and upgrading of fire alarm systems at 3 older churches and 5 apartment buildings. Cooperative development and implementation of comprehensive fire safety plans for over 100 buildings. Upgrading of Fire Safety Plans to all Richmond School District #38 buildings and several City owned buildings;
 - o Implementation of a partnership agreement to a fire-safe recycling program in all Richmond School District #38 buildings;



- o Participated in a variety of community events throughout the year. Some major events included: Richmond Auto Mall KidSake Day, City Centre Celebration, Nibbles and Bites, Richmond Winter Festival, Richmond Moon Festival, Steveston Salmon Festival/Parade, Britannia Heritage Shipyards Celebration, South Arm Country Fair, City Children's Festival;
 - o Personnel volunteered to participate in numerous charitable events such as: Women's media golf tournament, Richmond Auto Mall Corvette Show and Shine, Purolator Courier Picnic and Christmas Tree Chipping.
- **Training.** Fire-Rescue's vision is to have highly skilled staff that is an integral part of the safe community. New and on-going training contributes to retaining a highly skilled staff, in 2007 the following RFR training activities were undertaken:
 - o **Recruit Training:** Trained the largest group of fire fighter recruits ever hired at one time by RFR and put them through a 3-week pre-assignment program before deploying them on duty;
 - o **People Skills Training:** Identified requirements, delivery methods, scheduled, and delivered People Skills (interpersonal) training. Introduced a variety of people skills training, including on-line courses and staff sessions with a trainer;
 - o **Leadership Training:** Sent 10 staff through the Fire Officer programs at the Justice Institute of BC;
 - o **Technical Training:** Trained a substantial number of staff in the Autolaunch and Helicopter Landing Site Course; Trained instructors for soon-to-be delivered High Rise fire-training courses; Trained and implemented a new Traffic Safety Program and new Confined Space Rescue Program. Completed a new updated Recruit/Yard Drill manual. Trained the Department in the use of the new Fire Inspection and Fire Preplanning modules of the new Fire Records Management System.
 - **Innovation.** Fire-Rescue values innovation and wants to create an environment where it pursues excellence. In 2007 RFR staff:
 - o Implemented new technological improvements in Fire-Rescue including Phase 1 of the Records Management System, including Property, Incidents, Inspections, and Personnel modules;
 - o Implemented an on-line Standard Operating Procedures manual (a requirement should Richmond Fire-Rescue wish to pursue Fire Department Accreditation);
 - o Implemented an internal website to enhance staff communications;
 - o Developed specifications for the new E-Comm Computer Automated Dispatch System (CAD).

- **Major Corporate Projects – Canada Line/Olympic Oval.** Richmond Fire-Rescue contributes to major corporate projects. For Canada Line and the Olympic Oval in 2007 RFR:
 - o Provided input to ensure fire safe features and practices are implemented at the Canada Line and Olympic Oval projects;
 - o Are in the process of developing a Canada Line Rescue Training Program in partnership with the City of Vancouver Fire-Rescue.

Operational Statistics

Fire Calls	
Structure	189
Vehicle	58
Other (includes vegetation, container, or illegal or rubbish burning)	238
Fire calls not attended (responses where RFR were called to trash fires, then cancelled while on route)	9
Subtotal	494
Other Calls	
Alarm Activated (no fire)	1,017
Explosion	2
False Alarm	662
Hazardous Materials	128
Medical	6,194
Public Hazard	215
Public Service (e.g. assisting ambulance or police, lifts, locked in/out, special events, trapped in elevator, water removal)	758
Technical Rescue	13
Subtotal	8,989
TOTAL	9,483

* Conducted 221 infant car seat inspections.

2008 Priorities

- **Organizational Culture/Diversity.** Richmond Fire-Rescue continues to work towards an inclusive, excellence-driven organizational culture:
 - o Richmond Fire-Rescue continues to diversify its workforce through initiatives such as recruiting firefighters under the approved Human Rights Tribunal application and developing and implementing firefighter recruitment and outreach programs;
 - o Delivering training that focuses on enhancing interpersonal skills development such as: Insights, Change Management, Leadership Development, and Sustainability;
 - o Completing the recruitment of the senior Fire management team, including the creation of an internal succession opportunity for a Deputy Chief position;
 - o Reviewing each of the divisions within Fire-Rescue, ensuring their goals and work plan activities are aligned with a structure that allows for effective customer service delivery and that short-term succession plans are developed;

- o Introducing, subject to Council approval, the new Fire Bylaw which provides for a more effective and comprehensive set of rules to govern Fire Prevention activities.
- **Technology/Innovation.** Richmond Fire-Rescue continues to introduce technology and innovation which supports a modern and professional Fire Department such as:
 - o Developing and implementing the new E-Comm CAD (Computer Aided Dispatch) system in the fire halls, which includes the testing of mobile computers in all of their fire apparatus;
 - o Reporting on the results of the pilot period for the new Electrical & Fire Safety Inspection program;
 - o Developing and implementing the Training module in Fire-Rescue's records management system;
 - o Enhancing data analysis tools which allow for effective data mining, sharing and fact supported program/resource adjustments.
- **Sustainability.** Richmond Fire-Rescue has added this as a new goal in their work program in support of this Corporate priority through tasks such as:
 - o Introducing the "turn it off" electrical reduction program in Fire-Rescue;
 - o Pursuing the introduction of a hybrid vehicle in its fleet;
 - o Identifying and promoting Fire-Rescue's Environmental Sustainability initiatives on its website.
- **Olympics/Canada Line.** Richmond Fire-Rescue continues to support these major Corporate projects through tasks such as:
 - o Developing a 2010 Olympics Strategy for RFR, which considers the City's goals of increased waterfront activities, events, and the Olympic "Ozone";
 - o Preparing for 2009 Olympic Oval test events;
 - o Preparing for 2009 Canada Line operations.
- **Alliances/Partnerships.** Richmond Fire-Rescue, continues to enhance its working alliances and partnerships through tasks such as:
 - o Exploring the use of Emergency Program's volunteers in disseminating safety messages;
 - o Encouraging the GVRD fire mutual aid agreement update;
 - o Pursuing activities that enhance and strengthen the working relationship between Fire's Community Relations Office, the City's Communications Office, and other partner agency communications personnel.

Emergency Programs

2007 Achievements

- **Saba Road Airplane Incident.** On October 19, Emergency Social Services volunteers, Richmond Fire-Rescue, RCMP, BCAS and City staff responded to an incident involving a Piper Seneca aircraft that departed from Vancouver International Airport and crashed into a building at 8297 Saba Road while trying to return to YVR. Initially three buildings were evacuated due to the risk of fire and explosion from the aviation fuel, but later that night, two buildings were re-populated. A reception centre was established to provide support for the evacuees and remained open for eight days. The residents of the affected building were placed in hotels and emergency social services support was provided for the first six days.
- **Emergency Call Centre Activation.** Two days of heavy snowfall on December 1 and 2 were followed by rapidly warming temperatures and heavy rain in a “pineapple express”, resulting in over 400 calls from the public with concerns of potential or actual flooding on December 3. In advance of any training, the emergency call centre was activated successfully for six hours to alleviate the number of calls to Public Works Dispatch and Customer Service staff.
- **Emergency Social Services (ESS).** A total of 105 volunteers in the Emergency Social Services area attended 32 events (meetings, emergency call outs, staffed displays at community functions, gave personal preparedness presentations, attended training, etc) for a total of 737 volunteer hours. Volunteers provide personal disaster assistance for the immediate housing, food, clothing and incidental needs of evacuees, present COR personal emergency preparedness presentations to the community, provide amateur radio communications in an emergency when other forms of communication are not available, design and plan ESS training exercises with City staff, manage pets in a large scale emergency and provide other key ESS functions. This includes the following details:
 - o 16 call outs for 76 evacuees requiring temporary housing, food, clothing, and incidentals for fire or police/fire related calls;
 - o 56 ESS volunteers participated in 3 COR training sessions provided in 2007;
 - o 20 volunteers made 10 COR presentations to 326 participants from the community on personal emergency preparedness;
 - o 48 volunteers staffed emergency preparedness display booths at 7 different community functions.

- **New Emergency Management Plan.** Adopted by Council on March 26, 2007. The Plan provides the authority and guidance to City staff to ensure a well-managed response to major emergencies within the jurisdiction. The plan is supported by threat specific and Departmental plans, which outline detailed strategies and procedures for carrying out emergency response measures.
- **New Emergency Information Plan.** Adopted by Council on April 23, 2007 as the component of the Emergency Management Plan that addresses the provision of emergency information to those impacted by the disaster, internal communications to staff and key stakeholders and media relations.
- **New Richmond Extreme Weather Response Plan.** Adopted by Council on February 26, 2007 outlining the community response to extreme weather by opening up temporary shelters. This Plan was updated in October 2007 to reflect St. Alban's Anglican Church is volunteering to also act as an emergency shelter during extreme weather.
- **New Chemical Biological Radiological Nuclear Explosive (CBRNE) Plan.** Completed with Council adoption in early 2008. The City of Richmond is the first municipality in BC to have a comprehensive CBRNE Plan.
- **Freshet Flood Draft Plan.** Worked with Public Works to have a freshet flood response plan for the Spring 2007 freshet
- **New Emergency Call Centre Plan.** Largely completed for the activation, operation and deactivation of the emergency call centre in the 6th floor computer training room for responding to calls from the public in an emergency or major event.
- **Critical Infrastructure Analysis.** Commenced work on a critical infrastructure analysis for incorporation into hazard mitigation strategies, and establishment of priorities for response and recovery or restoration of services in an emergency.
- **Emergency Management Training.** Conducted for City staff and emergency response agency staff:
 - o Emergency Management 101 (COR in house presentation);
 - o EOC level 100 and 200 (Justice Institute);
 - o ICS Level 100, 200 and 300 (Justice Institute).

- **Chemical Biological Radiological Nuclear Explosive (CBRNE) Tabletop Exercise.** Conducted on August 23, 2007 to validate the draft CBRNE Plan. The scenario was a chemical release in the Food Court of the International Terminal Building at Vancouver International Airport. 20 attendees participated, representing City staff, Vancouver International Airport Authority, RCMP, Richmond Fire-Rescue, BC Ambulance, Vancouver Coastal Health, and BC Centre for Disease Control.
- **Emergency Call Centre Training and Exercise.** Two training/exercise sessions were held in early December for all potential operators that may be called upon to staff the Emergency Call Centre.
- **Emergency Social Services Exercise.** In May 2007 a scenario was conducted involving an aircraft crash in Richmond with resident evacuees displaced by the crash. 48 ESS volunteers simulated a reception centre receiving the “evacuees” at Cambie Community School.

2008 Priorities

- **New Emergency Operations Centre Plan.** Is in development for the activation, operation and deactivation of the Emergency Operations Centre, including detailed checklists for every position.
- **Alternate Emergency Operations Centre.** Commenced work on developing an alternate location for the EOC at City Hall in rooms M.2.002 and M.2.004, with the Media Centre moving to M.1002 and press conferences to M.1.003 (completion in early 2008).
- **Emergency Evacuation Plan.** Commenced work on the development of an Emergency Evacuation Plan for the safe evacuation of all or part of Richmond in the event of a major emergency or disaster (to be completed in 2008).

Community Bylaws

2007 Achievements

During 2007, the Community Bylaws Division responded to over 2,850 bylaw complaints from the general public. Approximately 800 of these complaints were parking or animal control issues, the other 2,050 related to other City bylaws and over 5,500 dog licenses were issued.

The majority of parking complaints are currently processed through the RCMP non-emergency telephone number. E-Comm dispatches parking officers by radio or cell phone.

For other bylaw complaints, the Division is generally reactive and responds to specific complaints from residents; however, in cases where staff observes safety or liability concerns, staff will proactively initiate investigation and remedial action. The emphasis from a bylaw perspective (non-parking) is to gain compliance. Staff works with residents to correct deficiencies and only as a last resort are persons charged under the bylaws. Our experienced staff members are excellent at mediating problems and most often resolve matters without the necessity of initiating court action.

The following are some of the major initiatives of the past year:

- **City's Animal Shelter.** The two-year contract for the management of the City's animal shelter was awarded, effective February 2007, to the Richmond Animal Protection Society (RAPS). The staff, board and volunteers associated with RAPS have provided a fresh, professional and educational approach to animal control and welfare in Richmond with upgrades, repainting and reorganization at the shelter and a proactive approach to their responsibilities – 7 days a week.
- **Veterans' Complimentary Parking.** Community Bylaws administered the expansion of our Veterans' complimentary parking to a year-round program for those who are residents of Richmond. This is by far the most generous program in place in the Lower Mainland and has become a standard by which other Municipal programs are measured.
- **In-house Violation Adjudication System.** Effective April 2007, Community Bylaws, in consultation with Court Services in Victoria, established an in-house violation adjudication system to provide more cost-effective, transparent and responsive procedure for hearing disputes concerning parking infractions. This system replaced the practice of filing violations and disputes in the local Provincial Court. The new system has had a very positive effect on voluntary payment, prompt and efficient scheduling of hearing appointments and complainants' feedback on the flexibility of daytime / evening sessions and options for providing their evidence in person, by phone or in writing.

- **Community Bylaws Relocation.** In an effort to relieve growing pressures at City Hall, Community Bylaws staff were relocated in February 2007, establishing a satellite operation in the City-owned building at Gilbert Road and Granville Avenue.
- **Revised Smoking Regulations.** In consultation with Richmond Health and affected stakeholders, Community Bylaws will be developing revised smoking regulations, to augment those revisions being proposed by the Province, to work towards a smoke-free Olympics and to ensure that Richmond maintains its place as one of the healthiest communities in Canada.
- **Soils Management Bylaw.** In cooperation with the responsible Ministries in Victoria, Community Bylaws has developed a soils management bylaw, which will regulate soil deposits and removal on Richmond property presently included in the Agricultural Land Reserve through a streamlined and effective permit process.
- **Community Outreach Events.** During 2007, Community Bylaws Division attended local events, such as the Richmond Automall's KidSake program for the education of young Richmond residents and the Animal Wellness Expo for the promotion of responsible animal ownership, to outline the terms of existing bylaws and answer questions; articles were placed in local newspapers and newsletters on various topics; informational brochures were distributed through City Hall and internal background information for the Mayor and City Council was prepared.

2008 Priorities

- **Securing Abandoned Buildings.** Work with Fire-Rescue, RCMP, Development Applications and other agencies to develop a strategic approach to dealing with abandoned buildings, particularly in neighbourhoods going through transition, to ensure they are safe and secure.
- **Bylaw Dispute Adjudication System.** Identify areas for streamlining bylaw disputes by expanding the scope and application of the Bylaw Dispute Adjudication System.
- **Augment Parking Revenues.** Review parking inventory and identify areas to adjust parking rates. Conduct a Parking Demand Study including revenue projections for the Olympic Oval Precinct.

Policy & Programs

2007 Achievements

- **Review of Alternative Models of Police Service Delivery.** A draft report on the review of different models to deliver policing services has been developed. Richmond is undergoing significant growth and dynamic change, in addition the contract for RCMP policing services is scheduled for renewal in 2012. The review demonstrates City Council's due diligence to ensure whichever agency provides policing, it meets the demands of the Richmond community.
- **Regional Police Vacancies Report.** The negative impact of police vacancies on the delivery of policing services across the Lower Mainland, prompted the formation of a joint RCMP/Municipal staff task force. This task force investigated and recommended strategies to the RCMP Mayors' Forum to expedite filling vacancies, and strengthen the working relationships between municipalities and the RCMP.
- **Safe Communities Richmond.** "Dream, dare, do" is the motto of Safe Communities Richmond (previously known as Richmond Safe Communities Alliance), a group of organizations and individuals committed to the reduction and elimination of safety concerns in the City. They celebrated the launch of their new name by organizing a very successful Community Safety Day in October which had displays and vehicles from RCMP, Richmond Fire-Rescue, BC Ambulance, Coast Guard, as well as many other safety providers.
- **Richmond Restorative Justice Program.** The City is funding a three year agreement with Touchstone Family Services for the provision of a restorative justice program to allow a greater number of young offenders to be diverted from the criminal justice system and would permit a large number of victims of crime to participate in a restorative process, thereby further reducing the demands on the justice system.
- **JOT (Joint Operations Team).** This interdisciplinary team, with representatives from RCMP, Richmond Fire-Rescue, Bylaws, Business Licences, Emergency Programs, and BC Ambulance, evolved out of the need to address community safety operational issues in an integrated team based approach with a goal of identifying and resolving safety issues before they become significant problems for the community.

- **Prohibition of Late Night Event (Raves) Bylaw.** The popularity of raves to Richmond youth has diminished, and has been replaced by an older, non-resident demographic. This demographic, combined with an increase in the availability of drugs at raves, represented an unhealthy mix of youth and adults. JOT worked together to identify these concerns resulting in the Prohibition of Late Night Events (Raves) Bylaw brought forward to Council in 2007.

2008 Priorities

- **Review of Alternative Models of Police Service Delivery.** Working in consultation with the RCMP on the implementation of recommendations contained in the draft report.
- **People Skills Training.** Partnering with Fire-Rescue's Training section to deliver Insights Communication and Teambuilding workshops to all members of Richmond Fire-Rescue.
- **Law & Community Safety Long Term Plan.** The development and implementation of a long term plan for the Department, as well as three year business plans for each division.
- **Richmond Restorative Justice Program.** Complete negotiations with Touchstone Family Services and finalize the three year funding agreement.
- **Safe Communities Richmond.** Work with Safe Communities Richmond in the development of a priority setting and planning exercise to establish a long term direction.

RCMP

2007 Achievements

- **12 New Police Officers and a Crime Analyst.** Council approved funding for these positions to help address the important safety needs of our growing community.
- **Automatic License Plate Recognition System.** Implemented this system for use in the City of Richmond. Many criminals travel in stolen cars and/or they are prohibited drivers. The Automatic License Plate Recognition System is capable of checking up to 3000 licence plates an hour at speeds up to 160km/h. The license plate is compared to a computer data base for prohibited/unlicensed drivers, uninsured vehicles and stolen vehicles. The Police Officer is alerted and the vehicle can be stopped.
- **Project Protect.** Project Protect is composed of critical information, provided to community businesses through direct contact with the owners, managers and employees, to enable businesses to identify and prevent fraudulent credit card use. Educating the cardholders is an important defence against frauds. Project Protect will educate merchants in how to work alongside cardholders, in an effort to protect themselves against card skimming.
- **On Line Criminal Activity Map.** The web address is www.richmond.ca/crime, with 30,000 visitors to the site since it was launched in mid February 2007. The criminal activity maps have the entire residential break and enter, theft of auto and theft from motor vehicles since January 1, 2007. There is also a house and car logo that visitors to the site can click on to get the current crime prevention tips for these items.
- **New Police Officer Community Orientation Program.** The creation and implementation of this program was designed to introduce new police officers who are posted to the Richmond Detachment to the many different community and cultural organizations in Richmond.
- **The Family Violence Community Counsellor Position.** This position is responsible for working closely with the Family Violence NCO and offers services/assistance available to persons who are vulnerable to sexual assault, family violence, child abuse and elder abuse. This program is proactive in nature and offers the victims of crime total support and assistance.
- **The Electrical Safety Inspection Unit.** The Richmond Detachment has two members dedicated to the Electrical & Fire Safety Inspection Unit. The police role is to assure the safety of the electrical inspectors when conducting inspections of residences which have unusually high electrical consumption.

- **The Richmond Bike Section.** The Richmond Bike Section is an eight member RCMP team which has been recently created. This team's deployment is dictated by the detachment Crime Analyst and intelligence derived from other units. The bike section team is responsible for enforcing the Criminal Code, Provincial Statutes and Richmond By-Laws. The team also conducts education to the public on police related topics and creating relationships with the youth of Richmond. This team has been instrumental in not only deterring crime but also compiling several key pieces of intelligence which have assisted in larger investigations.
- **Auxiliary Constables.** A new troop of Auxiliary Constables has recently graduated, expanding our complement to over 40. The Auxiliary members dedicate over 6500 hours of their time every year. The Auxiliaries also offer many different languages and skill sets which assist the regular members and the community.
- **Hamilton Sheriff.** The Hamilton Sheriff is a member who has been appointed to take ownership of the Hamilton area. The Sheriff has been able to start many programs which benefit the Hamilton area. Some of the accomplishments / programs are: participating in the Hamilton Community Board Association Meetings and creating a partnership with the Youth Justice League of Hamilton. The Sheriff has also had the Auxiliary Constables pass out educational pamphlets in relation to grow houses and has started a positive ticket program with the help of a local merchant.
- **Pedestrian Safety.** The Richmond Traffic Services has partnered with ICBC for this program. The Traffic Services members and the Richmond Auxiliaries will hand out reflective armbands and pedestrian safety information sheets to bus riders and pedestrians at cross walks along Number 3 Road. This campaign is aimed at reducing the amount of pedestrians being struck by motor vehicles by increasing pedestrian visibility and educating pedestrians on ways to ensure their safety before entering into traffic.
- **Canada Line.** The RCMP have identified a number of initiatives/programs to address the Canada Line's safety and security:
 - o The formation of a new **Station Targeted Area Response Team (START)** to focus on policing those areas that have been identified as being potential centres of criminal activity – the geographic area is within roughly an area of 200-300 meters from the sky train stations. Members on this Team will be strategically deployed when potential problems are identified by our other units, by our GVTAPS partners or by our community partners. Their goal will be the suppression of crime before the criminal activity reaches a critical point. These staffing requirements have been forecasted in our Five-Year Resource Plan (2008-2012);

- o **Canada Line Community Police Stations.** Working towards the establishment of two new Community Police Stations (CoPS) in key areas along the Canada Line. Both will be located at the first two arrival points in Richmond—the River Rock Casino at the Bridgeport Station and at YVR. These two new Community Police Stations will serve to announce in a highly visible way the policing presence in the immediate vicinity of the Canada Line;
- o **Education and Crime Prevention.** Programming with our existing business community partners, focusing on those whose businesses are located in proximity to the Canada Line;
- o **CPTED (Crime Prevention Through Environmental Design).** Ongoing planning and evaluation in collaboration with TransLink, GVTAPS, the City of Richmond and YVR to refine and enhance CPTED measures in the physical environment around the Canada Line and increase the perception of safety among those who ride the SkyTrain system.

2008 Priorities

- **5 Year Staff Resourcing Plan.** The Richmond Detachment is moving forward with the implementation of the 2008 portion of the 5 year Staff Resourcing Plan. For 2008 the Richmond Detachment will be civilianizing the 2 Regular Member positions which are presently in the Risk Management Unit. The two Regular Member positions will be redeployed within the Richmond Detachment. One position will go to a newly created Emergency Planning Position, and the other position to a newly created Mental Health Position.
- **Gaming Crime Unit.** The Casino Team is a three member team responsible for criminal code investigations at the casino, gathering intelligence, and active liaison with other partners such as BC Lotteries, Great Canadian Casino, and Integrated Gaming Enforcement. This team will also be conducting proactive investigations into loan sharking, extortion and money laundering.
- **Crime Free Multi-Housing.** This newly created program will target multi-family residences such as apartment blocks. Landlords and building owners are asked to conduct proper reference checks on potential tenants, and ensure tenants are aware the building is police friendly, thereby deterring undesirable elements from residing in these buildings.
- **Emergency Planning.** This newly created position will be responsible for all of the emergency planning for the Richmond Detachment. This member will develop Provincial and City partners in order to be proactive in the area of Emergency Planning.