

Incident 2016-0008580

Assault and Sexual Assault by Casino Patron V Gaming Workers

Date of Incident: 10-Feb-2016

Location of Incident: River Rock Casino Resort

Victims:

1. ██████████ GCGC Guest Services Representative
2. ██████████ GCGC Food and Beverage

Suspect:

CHEN ██████████ SID # 89160 (ZHONG HUA FINANCIAL)

Canada Status: Unknown (Has BC D/L and address)

Summary of Incident

On February 10, 2016 at approx. 2025 hrs SID # 89160 bought it for \$300K at Midi Baccarat (MDB) Table # 26 in the River Rock Salon Prive. SID # 89160 was seated at Spot 6 (six). Two Asian males, believed to be employees of SID # 89160, were seated either side of him at spots 2 (two) and 8 (eight).

At approx. 2026 hours SID 89160 was approached by ██████████ Almost immediately SID # 89160 attempted to touch or hit ██████████ in the groin area but ██████████ was able to avoid a direct blow. SID # 89160 then attempts to hit ██████████ in the proximity of his head and face however ██████████ appears to deflect the blow and ██████████ then leaves. This was witnessed by a number of GCGC staff including the dealer, dealer supervisor at MDB 26 and VIP Host Lisa GAO who was standing by the table.

At 20:28hrs food & beverage server ██████████ came to MDB26 to serve tea. As she placed the tea pot at Spot 6, SID # 89160 turned to his right and poked ██████████'s left breast. ██████████ stepped back briefly. She appeared to be shocked and confused.

After a brief moment ██████████ then moved behind SID# 89160 and placed another cup of tea on Spot 8. SID # 89160 again turned towards her and reached his hand out to ██████████ potentially as an apology for the previous incident. ██████████ appearing upset, pushed his hand down. SID # 89160 is insistent and ██████████ then appears to shake his hand however SID # 89160 grabs her hand forcibly pulled her closer to him and appeared to grab her left breast as she steps back. SID # 89160 forcibly holds on to ██████████'s arm and she had to use force to break his hold. One of SID # 89160 employees reached out an arm to SID # 89160 which appears to be in order to get him to stop his actions. He then breaks his grip and ██████████ moves quickly away from the table.

The ██████████ incident was witnessed by a number of GCGC staff including the dealer, dealer supervisor and VIP Host Lisa GAO. Immediately following the incident the dealer stood up and appears to reprimand SID

89160 but he then sat down after SID # 89160 appears to angrily speak to him. No other staff can be seen to intervene.

█ is seen on footage standing looking at the other GCGC staff as if expecting someone to say or do something however it does not appear anything was said to SID # 89160 so █ left the salon shortly after and SID # 89160 continues to gamble.

█ is seen on video surveillance leaving the salon and going to the Salon Prive kitchen where she started crying.

In █'s statement to GCGC Security, taken the following day, she states that Lisa GAO approached her shortly after in the kitchen and told her "she did a good job" and that SID # 89160 had been "out for dinner and had had many drinks." GAO stated she knows this as she witnessed him. Once █'s own manager attended it was only then reported to Site Security who requested a review of the █ incident.

Table tracking records show that SID # 89160 chip stock was reviewed at 2050 (up to \$335K) and a redeposit was made at 2208 whereupon \$265K was put back into back into his PGF account.

One security report states that SID # 89160 left the site at 2215 hrs. SID # 89160 was site banned at that time by RRCR Security for two weeks pending further investigation. A Section 86 report was submitted.

Over the following days statements were obtained from █ and other staff members who witnessed the █ event. █ was clearly still very upset almost 20 hours after the incident when she broke down during her statement to site Security. She was offered counselling services at that time. It is not known if GCGC has offered any counselling services to █.

█ states that GAO only went to speak to █ in the kitchen on his prompting at least twice.

Police were not notified on Friday, Feb. 12, 2016 by BCLC Asst. Manager Investigations. Richmond RCMP attended and a copy of the footage and file was provided to them. RCMP file # 2016-4698 refers.

On Feb 19, 2016 BCLC Investigations approved a two (2) year BCLC barring for SID # 89160.

On Feb 24, 2016 writer spoke with Pat ENNIS who indicated that Police were not called by GCGC on the wishes of █ however writer believes that █ was in an extremely vulnerable position and would have looked at her superiors for assistance, support and direction. It is of the opinion of the writer she did not receive any immediate support from her employer and she would have been very aware the player was allowed to continue to play. ENNIS was also of the opinion that this was a "violence in the workplace" incident and should be dealt with internally and he felt that BCLC had no authority to interfere.

ENNIS stated GCGC were taking internal action against GAO but writer is unaware of what that action is. It is noted that GAO has not provided a statement.

A review of iTrak confirmed that on March 1, 2013 SID 89160 was site barred from RRCR for putting his hands on a RRCR staff member's shoulders and shaking him. That incident was not seen as serious and may have been in jest.

Conclusion

- SID # 89160 was allegedly out for dinner and drinks with RRCR VIP Staff prior to attending the RRCR Salon Prive on Feb 10, 2016. It is suggested that he consumed a significant amount of alcohol, yet he was allowed to buy in for \$300K.
- SID # 89160 physically assaulted two individuals on Feb 10, 2016. Both incidents were witnessed by GCGC gaming workers.
- SID # 89160 did not leave the site for approx. 107 mins after performing the second of two assaults in front of numerous witnesses. At this time his losses were \$35K.
- The incident involving ██████ was only investigated further after ██████ spoke to her own manager who did not witness the incident. The assault on ██████ was only reported through a review of the ██████ incident, even though it was also witnessed by staff within the Salon Prive.
- RRCR did not call Police but instead this was done by BCLC two days later.
- The Manager of VIP Guest Services, Lisa GAO was present during both incidents and allegedly witnessed the suspect drinking heavily before attending the Salon Prive on Feb 10, 2016. The statements provided by ██████ and others suggest that GAO (who was the most senior staff member on duty) did not discuss either incident with the suspect after it occurred and allowed him to continue gambling. Further evidence suggests that she in fact ignored the ██████ Incident altogether and while speaking to ██████ suggested the suspect was intoxicated as if that was an excuse for his actions. Writer finds that entirely inappropriate when speaking to the victim of a crime particularly a sexual assault.
- The Police have indicated they are seeking criminal code charges against SID # 89160. Should the suspect contest the matter it is possible the incident in its entirety will become public knowledge. A typical defence mitigation strategy could be the suspect's alcohol consumption attempting to transfer some liability on those that provided the alcohol.
- Under Article 1 of the Casino Operating Services Agreement (COSA) with GCGC the service provider is obligated to be compliant with all applicable laws (Section 1.2.b)

This report has been prepared by



Ross Alderson CAMS

Director, AML & Operational Analysis

(iTrak Report, Statements read and surveillance footage viewed by Writer on Feb 24, 2016.)

Copy of footage has been retained by BCLC.